



Budgeting Loans from the Social Fund

Please read these notes carefully. They explain the circumstances when a loan can be paid. Different circumstances apply to payments of Community Care Grants and Crisis Loans. If you think you may be eligible for either of these types of payments, read the section on the other side of this page.

You will need to fill in the right application form for the type of payment you need. These are:

- form **SF300** for a Community Care Grant
- form **SF500** for a Budgeting Loan
- form **SF401** for a Crisis Loan
- form **SF100** (Sure Start) for a Sure Start Maternity Grant
- form **SF200** for a Funeral Payment

You must fill in a separate form for each one.

Budgeting Loans

- **You may be able to get a Budgeting Loan if:**

you have been getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance, State Pension Credit or payment on account of one of these benefits or entitlements for at least 26 weeks,

and

- **you need help:**
 - to buy furniture or household equipment
 - to buy clothing and footwear
 - to pay rent in advance and/or removal expenses to secure fresh accommodation
 - to pay for home improvements, maintenance or security
 - with travelling expenses within the UK
 - to pay for things to help you look for or start work
 - to repay HP or other debts that have been taken out.

We cannot help with any other types of items or services

Budgeting Loans have to be paid back but they are interest free.

You can have one of three rates of Budgeting Loan.

The amount depends on whether you are single, a couple without children or a one or two parent family with children.

The amount of Budgeting Loan you can have also depends on whether you have any other budgeting loans from the Social Fund. The amount of any Budgeting Loan we may pay together with the amount you still owe the Social Fund cannot be more than £1,500.

Savings

- If you and your partner are aged under 60, savings of more than £1,000 may affect the amount of money you can get.
- If you or your partner are aged 60 or over, savings of more than £2,000 may affect the amount of money you can get.

We use *partner to mean*

- A person you are married to or a person you live with as if you were married to them, or
- A civil partner or a person you live with as if you are civil partners

We cannot make a payment for a loan if you already owe £1,500 or more to the Social Fund.

We cannot pay a Budgeting Loan for expenses of less than £100.

How we decide what we can pay you

The Decision Maker will look at the relevant circumstances and decide the maximum size of Budgeting Loan you can have, if you have no existing Social Fund debt. Whether or not you can have a loan of up to that amount will depend on if you already have a Budgeting Loan debt.

Help and advice

It is Agency policy to provide you with all of the information, advice and help to complete any Social Security benefit claim form. Please feel free to contact your nearest Social Security or Jobs & Benefits office, Community Benefit Office or the Benefit Shop, Royal Avenue, Belfast.

If you would like further information about disability benefits, you can also contact the Benefit Enquiry Line. The telephone number is 0800 220 674.

However, if you do not want to make use of our services, you may be able to get help from a friend, relative or an Advice Centre.

See also leaflet **S16** *A guide to the Social Fund - available on the internet only*. You can also find out more about the Social Security Agency's benefits and services at www.dsdni.gov.uk

These notes give general guidance only and should not be treated as a complete and authoritative statement of the law.

Reviews

You have the right to ask for a review if you are unhappy with the Decision Maker's decision on your Community Care Grant, Budgeting Loan or Crisis Loan.

If, after the review, you still think the decision is wrong you can ask for a further review by the Social Fund Inspector. You must put this request in writing and send it to the Office of the Social Fund Commissioner, at "FREEPOST OSFC". You do not need a stamp.

Leaflet OSFC6 describes the review process and how the inspector will look at your application. Copies are available from any Social Security or Jobs & Benefits office. You can also download a copy from the web site of the Office of the Social Fund Commissioner at www.osfcni.org.uk

How you pay back a loan

- We will look at what you can afford before we decide on the arrangements for repayments.
- If we can pay you a Budgeting Loan, we may make you up to three different offers. It will be up to you which of these offers you can afford to pay back. We may not be able to lower the repayment rate if you later feel you cannot afford the rate you originally agree to.
- If we can pay you a Budgeting Loan, we will ask you to agree to repay it and also to agree the way you will repay it before we make the payment.
- We will take the money back in weekly repayments from your benefit. If you or your partner do not get any benefit, we will arrange for the loan to be repaid in another way.
- If you have problems later on making the repayments as originally agreed we may be able to help, for example reducing your payments by extending the repayment period. Your Social Security or Jobs & Benefits office can give you advice.

Community Care Grants

You may be able to get a Community Care Grant if:

- you are already getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance, State Pension Credit or receiving payment on account of one of these benefits
- or
- you are likely to be getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance, State Pension Credit or payment on account of one of these benefits or entitlements, in the next six weeks because you are leaving institutional care or residential care
- and
- you are moving out of institutional care or a care home, or
 - you need help to stay in your own home, or
 - your family is having very difficult problems, or
 - you are moving because you have had an unsettled way of life and an organisation like the NIHE or a charity are resettling you, or
 - you need help to travel for special reasons, or
 - you need help because a prisoner or young offender is going to be living with you while they are on temporary release.

Community Care Grants do not have to be paid back.

Savings

- If you and your partner are aged under 60, savings of more than £500 may affect the amount of money you can get.
- If you or your partner are aged 60 or over, savings of more than £1,000 may affect the amount of money you can get.

Crisis Loans

You may be able to get a Crisis Loan if:

- you are aged 16 or over

and

- in an emergency or because of a disaster, you do not have enough money to meet the immediate needs of yourself and your family, if you have one

and

- there is no other way to prevent serious damage or serious risk to the health, or safety, of yourself or a member of your family. **You also may be able to get a Crisis Loan** if you need help to pay rent in advance to a non-NIHE landlord.

Crisis Loans have to be paid back but they are interest free.

- Before you complete this form, please read the notes sheet which tells you about all types of help you can get from the Social Fund.
- Use this form to apply for a **Budgeting Loan**. Complete this form in ink, sign and date any alterations you make.
- If you are getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or State Pension Credit, the person who both claims or applies for and gets paid that benefit or entitlement should fill in this form.
- Tell us about yourself and your partner, if you have one.
We use *partner* to mean
 - a person you are married to or a person you live with as if you are married to them, or
 - a civil partner or a person you live with as if you are civil partners.
- Fill in the form fully by answering **all** the questions and requests for information. **Your application may be delayed if we do not have all the information we need.**

	You	Your partner
National Insurance (NI) number	Letters <input type="text"/> <input type="text"/> Numbers <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Letter <input type="text"/> You can find the number on your National Insurance (NI) numbercard, letters about your benefit or payslips.	Letters <input type="text"/> <input type="text"/> Numbers <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Letter <input type="text"/> You can find the number on their National Insurance (NI) numbercard, letters about their benefit or payslips.
Surname or family name	<input type="text"/>	<input type="text"/>
Other surnames you have been known by	<input type="text"/>	<input type="text"/>
All other names in full	<input type="text"/>	<input type="text"/>
Date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Address where you live now	<input type="text"/>	<input type="text"/>
Tell us your partner's address, if different	<input type="text"/>	<input type="text"/>
	Postcode <input type="text"/>	Postcode <input type="text"/>
Daytime phone number	Code <input type="text"/> Number <input type="text"/>	Code <input type="text"/> Number <input type="text"/>
What is this number? Please tick	Home <input type="checkbox"/> Work <input type="checkbox"/> Mobile <input type="checkbox"/> Fax <input type="checkbox"/>	Home <input type="checkbox"/> Work <input type="checkbox"/> Mobile <input type="checkbox"/> Fax <input type="checkbox"/>

Application form

Budgeting

Loans

from the

Social Fund

For official use only

Date of SFCS input

 / /

Application number

Initials

Date decision made

 / /

Signature

Part 2 About your children

Please tell us about any children you are getting a benefit or entitlement for.

Name	Date of birth	Name	Date of birth
<input type="text"/>	<input type="text" value="/ /"/>	<input type="text"/>	<input type="text" value="/ /"/>
<input type="text"/>	<input type="text" value="/ /"/>	<input type="text"/>	<input type="text" value="/ /"/>
<input type="text"/>	<input type="text" value="/ /"/>	<input type="text"/>	<input type="text" value="/ /"/>

Are you receiving Child Tax Credit for your children?

If so, how much do you receive weekly? £

Are you receiving Child Benefit for your children?

If so, how much do you receive weekly? £

Are you getting Income Support or Income-based Jobseeker's Allowance for your children?

If so, how much do you receive weekly? £

Part 3 About what you need

Budgeting Loans can only be given for the types of items or services listed in this part.

Please enter the total amount you need in the **Total amount applied for box** for what you need. Also tick the other category box(es) that apply to you.

We do not need any more information for this Part.

Total amount applied for £

Furniture and household equipment

Rent in advance and/or removal expenses to secure fresh accommodation

Travelling expenses within the UK

Clothing and footwear

Improvement, maintenance and security of the home

Expenses associated with seeking or re-entering work

Repaying HP and other debts (for any items or expenses which are associated with the categories above).

Part 4 Benefit and entitlement details

You

Are you or your partner involved in a trade dispute?

We use *trade dispute* to mean a strike, a walk-out, a lockout or any other dispute about work.

No

Yes

Your partner

No

Yes

Part 4 Benefit and entitlement details – continued

Are you or your partner currently getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance, State Pension Credit or payment on account of one of these benefits?

No Go to Part 8.

Yes Tell us the dates you have been getting any of these benefits or entitlements in the last 26 weeks.

From To

From To

Has a partner or an ex-partner received Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance, State Pension Credit or payment on account of one of these benefits or entitlements for you in the last 26 weeks?

No

Yes Tell us about this person.

Their name

Their address

Their date of birth

Their National Insurance (NI) number

Date of separation

Postcode

Have you made this claim because you have separated from someone?

No

Yes Tell us about the person you have separated from.

Their name

Their date of birth

Part 5 About money you have to pay out

Please tell us about any money that you or your partner have to pay out regularly, but do not include normal living expenses like gas and electric charges or food bills.

Include things like catalogue money, hire purchase, loan payments and fines.

● Use a separate sheet of paper if you need more space. Remember to write your name and address on it.

Who do you pay the money to?

How much are you paying and how often?

 every

How much is owed?

 every every

Part 6 About savings

Do you or your partner have any savings?

If you or your partner are aged under 60, savings of more than **£1,000** may affect the amount of money you can get.

If you and/or your partner are aged 60 or over, savings of more than **£2,000** may affect the amount of money that you can get. Savings means any capital you and your partner have, including

- Any money you have at home, in the bank in the building society or in a Credit Union Account
- Premium bonds
- Investments, such as shares or unit trusts

The value of any property you or your partner own that you do not live in, such as a house you let out, a holiday home or somewhere another member of your family lives in.

No

Yes

How much do you have?

Part 7 How we pay you

We normally pay your money into an account.

Many banks and building societies will let you collect your money at the post office.

We will tell you when your Social Fund payment will be made and how much it will be for.

Finding out how much we have paid into the account

You can check your payments on account statements. The statements may show your National Insurance (NI) number next to any payments we have made. If you think your payment is wrong, get in touch with the office that pays you straight away.

If we pay you too much money

We have the right to take back any money we pay that you are not entitled to. This may be because of the way the system works for payments into an account.

For example, you may give us information which means you are entitled to less money. Sometimes we may not be able to change the amount we have already paid you. This means we will have paid you money that you are not entitled to.

We will contact you before we take back any money.

What to do now:

- Tell us about the account you want to use on the next page. By giving us your account details you:
 - agree that we will pay you into an account, and
 - understand what we have told you above in the section **If we pay you too much money**.
- If you are going to open an account, please tell us your account details as soon as you get them.
- If you do not have an account, please contact us and we will give you more information.

Fill in the rest of this form. You do not have to wait until you have opened an account or contacted us.

About the account you want to use

- You can use an **account in your name**, or a **joint account**.
- You can use **someone else's account** if:
 - the terms and conditions of their account allow this, and
 - they agree to let you use their account, and
 - you are sure they will use your money in the way you tell them.
- You can use a **credit union account**. You must tell us the credit union's account details. Your credit union will be able to help you with this.
- If you are an **appointee** or a **legal representative** acting on behalf of the customer, the account should be in your name only.

Please tell us your account details below.

It is very important you fill in all the boxes correctly, including the building society roll or reference number, if you have one. If you tell us the wrong account details your payment may be delayed or you may lose money.

You can find the account details on your chequebook or bank statements. If you do not know the account details, ask the bank or building society.

Name of the account holder

Please write the name of the account holder exactly as it is shown on the chequebook or statement.

Full name of bank or building society

Sort code

Please tell us all 6 numbers, for example: 12-34-56

 - -

Account number.

Most account numbers are 8 numbers long. If your account number has fewer than 10 numbers, please fill in the numbers from the left.

Building society roll or reference number

If you are using a building society account you may need to tell us a roll or reference number. This may be made up of letters and numbers, and may be up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society.

You may get other benefits and entitlements we do not pay into an account. If you want us to pay them into the account above, please tick this box.

Part 8 Other information

Post Office® details

Please provide details of your local post office

Postcode

Please use this space to tell us anything else you think we might need to know. If there is not enough space, use a separate sheet of paper.

Make sure that you put your full name and National Insurance (NI) number on any separate sheets.

If you have any other documents that you think will help us to decide your application, send a copy of these documents.

Part 9 For people filling in and signing this form for someone else

Have you filled in and signed this form for someone else?

No

Go to **Part 10**.

Yes

Please tell us about yourself

Please tell us why you are filling in and signing this form for someone else

I am sending a letter signed by the customer with this form. The letter tells you that they agree to me making the claim for them.

Now sign this form in **Part 10**

I am their appointee.

I have power of attorney.

Full name

Mr / Mrs / Miss / Ms

Date of Birth

/ /

Address

Postcode

Phone number

Code

Number

What is this number? Please tick

Home

Work

Mobile

Fax

now sign this form in **Part 10**

Part 10 Declaration

I **declare** that the information I have given on this form is correct and complete as far as I know and believe.

I **understand** that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.

I **understand** that I must promptly tell the office that pays my benefit of anything that may affect my entitlements to, or the amount of, any award.

(Under section 15 of the Social Security Fraud Act (NI) 2001 it is an offence to fail to notify a change of circumstances promptly. Failure to tell us about a change in your circumstances promptly may result in action being taken against you).

This is my application for a Budgeting Loan.

The person who made the claim for Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or State Pension Credit and who gets paid that benefit or entitlement should sign and date this form.

I have read back to the customer the entries I made on this form based on the information given by them.

The customer has agreed they are correct.

Interviewing officer's signature

Date

Signature

Date

Appointee's signature

Date

Customer's signature

Date

Part 11 What to do now

- Look through this form and check you have answered all the questions and given all the information requested. **Your application may be delayed if we do not have all the information we need.**
- If you have made any alterations, please make sure you initial and date them.
- Check you have signed the form at Part 10.

Part 12 Where to send the application form

When you have filled in the application form, take or send it to your Social Security or Jobs & Benefits office.

You can find the phone number and address on the advert in the business numbers section of the phone book. Look under **Government of Northern Ireland – Department for Social Development – Social Security Offices.**

Part 13 What happens next

Your application will be looked at carefully. The Decision Maker has to look at the relevant circumstances before deciding if a Budgeting Loan can be awarded. There is only a limited amount of money available from the Social Fund. If we decide **we can** pay you a loan and you agree the terms for repaying the loan, we will make a payment to your nominated account for the amount of the loan. If **we cannot** pay you a loan we will let you know.

Part 14 How we collect and use information

We, the Department for Social Development (DSD), collect information to deal with Social Security, Child Support, employment and training, housing and community development and urban regeneration (redeveloping towns, cities and villages). The information we collect about you depends on the type of your business with us, but we may use the information for any of these purposes.

We may check information about you with other information we may have.

We may get information about you from other people and certain organisations.

We may give information to certain other organisations, as allowed by the law, to:

- check that the information is accurate
- prevent or detect crime
- protect public funds in other ways, and
- use in research statistics.

These other organisations include other government departments, authorities who deal with Housing Benefit and private-sector organisations (such as banks) that may lend you money. We will not give information about you to anyone outside our department unless the law allows us to.

The Department for Social Development is the data controller for the Data Protection Act.

If you want to know more about what information we have about you, or the way we use your information, please contact us. You can contact any of our offices and ask for the leaflet Data Protection Act 1998 – It affects you. Or you can find a copy of the leaflet on our website at www.dsdni.gov.uk

Part 15 Our Services

At Northern Ireland Social Security Agency we aim to provide a high standard of customer service at all times. Details of our Customer charter can be found on our website at www.dsdni.gov.uk

You can access our website from many libraries.

For more information please contact the Department for Social Development.



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